

Terms and Conditions

By purchasing goods or services from Conferences and Events Limited for 19WCSI, the customer is deemed to accept these Terms and Conditions. We may amend these Terms and Conditions at any time.

Event Cancellation and Refund Policy

We understand that circumstances can change. At any point prior to the event you are welcome to contact us in writing to nominate a substitute delegate at no extra charge. A full refund less a \$100 service fee will be issued for cancellations received on or before 1 August 2025. No refunds will be issued after 1 August 2025. Non-payment does not constitute cancellation.

Payments

Full payment MUST be made at the time of registration. Once registration is received a confirmation email and tax invoice/receipt will be issued. Any accounts must be paid in full 7 days from the invoice date or 10 business days before the conference start date, whichever comes first. Early bird registrations must be paid by 1 August 2025 or the full registration fee will be charged. The organisers reserve the right, without notification, to cancel outstanding registrations any time after 7 days from the date of a tax invoice being sent. If payment is not received prior to the start of 19WCSI 2025, attendance will be granted only after full payment is made via credit/debit card.

Registration Credit Card Payments

We will neither collect nor store your credit card details. On the registration form, you will be directed to use the credit card payment facilities provided by Stripe. Stripe may collect personal data including via cookies and similar technologies. The personal data Stripe collects may include transactional data and identifying information about devices that connect to its services. Stripe uses this information to operate and improve the services it provides to us, including for fraud detection, loss prevention, authentication, and analytics related to the performance of its services. You can learn more about Stripe and read its privacy policy at <https://stripe.com/privacy>.

Accommodation Policy

Accommodation may be booked via the link provided on the conference website. Conference & Events Ltd are not responsible for any of your accommodation booking and payments. Please ensure you read and understand the hotel's terms and conditions as they vary from one hotel to another. It is your responsibility to contact the hotel directly for any amendments or cancellation and all payments.

Privacy Policy

By completing this registration form, you acknowledge that the details supplied by you may be made available to the Conference Committee and the venue/caterer (for the purposes of service and programme/activity related items only). Your details will be included in the delegate list unless you have indicated otherwise on the registration form.

Insurance

It is strongly recommended and your responsibility to have insurance to cover medical, travel, and registration expenses in the event of unforeseen circumstances.

Limitation of Liability

In the event of any claim for losses, costs or damages of any nature whatsoever, arising from the registrant's involvement with, participation in, or attendance at 19WCSI, the liability of Conferences & Events Ltd, 19WCSI and ASSISi shall not exceed the amount of the registration fee paid. It is intended that this limitation apply to any and all liability or cause of action however alleged or arising, unless otherwise prohibited by law.

Disclaimer

The 19WCSI convenors reserve the right to change activities, topics and presenters where necessary. Neither the organisers (Conferences & Events Ltd) nor the 19WCSI convenors or ASSISi shall be liable for any loss caused by the cancellation or abandonment of the event where such cancellation is due to Force Majeure. The term "Force Majeure" means any circumstance beyond the reasonable control of the organisers including but not limited to war, hostilities (whether war be declared or not), terrorism, aircraft hijacking, military operation, riot, civil war, rebellion, civil commotion or unrest, natural disasters, Acts or Regulations of government, refusal to grant visas, explosions, transport delays, transport difficulties and the insolvency of airline carriers. The organisers will use all reasonable efforts to conduct the event despite the intervention or occurrence of any such cause.

Attendees are advised that photographs and videos may be taken during the event and reproduced for promotional purposes.



The Benchmark Professional
Conference Organisers

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